CloudCare

SAP® **Recognized Expertise**
Core HR and Payroll

SAP® **Recognized Expertise**
Talent Management

Managing SAP SuccessFactors is time-consuming and requires expertise, which is not always readily available in the market. Having a structured and effective support team in place to manage your SAP SuccessFactors and WorkForce Software systems is critical to your operations.

CloudCare simplifies support & release management

Get it Right
- Changes in configuration
- Enhancements
- Project-based change requests

Get it Fixed
- Bug fixing
- Issue Resolution

Get it Done
- Processing support
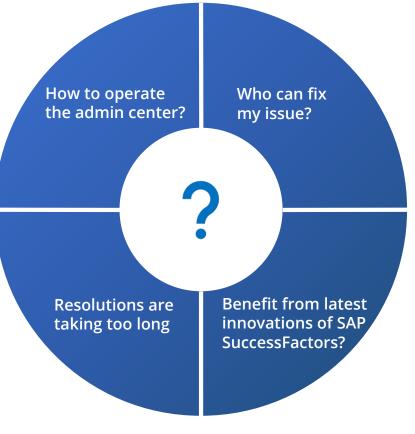- Reporting
- How to? / Training
- Massive data

Keep it up-to-date
- Release management
- Custom webinars
- Impact mitigation
- Regression Testing
- New feature enablement

Specialized, Assertive and Prompt support from SAP SuccessFactors experts

Challenges

How to operate the admin center?

Who can fix my issue?

?

Resolutions are taking too long

Benefit from latest innovations of SAP SuccessFactors?

CloudCare Benfits:

- Improve employee productivity

- Reduce maintenance and configuration time

- Stay up-to-date with periodic releases

- Train human resources personnel

- Immediate answers to your questions from experts

Why TSP?

- Experienced implementation consultants with experience of numerous implementations across the Americas

- Consultative approach that helps your systems evolve as your business evolves

- xDesk ticketing system to track the status of requests raised and to manage credit utilization

- Regular check-in calls to ensure that there is always a line of communication into our delivery team.

- Follow-the-sun approach to support your teams, no matter where they are located.

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